

Please amend Claims 1, 19, 52, 70, 103 and 104 as follows:

Q1  
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P1

1. (Amended) A response apparatus comprising:  
status acquisition means for acquiring a status;  
response content determination means for determining a  
response content in accordance with said acquired status;  
response information preparation means for preparing  
response information for a response medium in [accordance with]  
text form by combining a message corresponding to said determined  
response content with an opening or closing phrase that is  
characteristic of said response medium; and  
response information output means for outputting said  
prepared response information to said response medium.

Q2  
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P2

19. (Amended) A response apparatus comprising:  
status acquisition means for acquiring a status;  
response procedure determination means for determining  
response procedures in accordance with said acquired status;  
response addressee determination means for determining a  
response addressee depending upon said acquired status;  
response information preparation means for preparing  
response information in accordance with said determined response  
procedures; and

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P10  
A10  
response information output means for outputting said  
prepared response information to said determined response  
addressee in accordance with said determined response procedures.

52. (Amended) A response method comprising the steps of:  
acquiring a status;  
determining a response content in accordance with said  
acquired status;  
preparing response information for a response medium in  
[accordance with] text form by combining a message corresponding  
to said determined response content with an opening or closing  
phrase that is characteristic of said response medium; and  
outputting said prepared response information to said  
response medium.

70. (Amended) A response method comprising the steps of:  
acquiring a status;  
determining response procedures in accordance with said  
acquired status;  
determining a response addressee depending upon said  
acquired status;  
preparing response information in accordance with said  
determined response procedures; and

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outputting said prepared response information to said  
determined response addressee in accordance with said determined  
response procedures,

103. (Amended) A computer-readable storage medium in  
which is stored a response program for controlling a computer to  
transmit a response, said program comprising codes for enabling  
said computer to perform the steps of:

acquiring a status;

determining a response content in accordance with said  
acquired status;

preparing response information for a response medium in  
[accordance with] text form by combining a message corresponding  
to said determined response content with an opening or closing  
phrase that is characteristic of said response medium; and

outputting said prepared response information to said  
response medium.

104. (Amended) A computer-readable storage medium in  
which is stored a response program for controlling a computer to  
transmit a response, said program comprising codes for enabling  
said computer to perform the steps of:

acquiring a status;